



User Manual of GREE Master APP



July, 2015



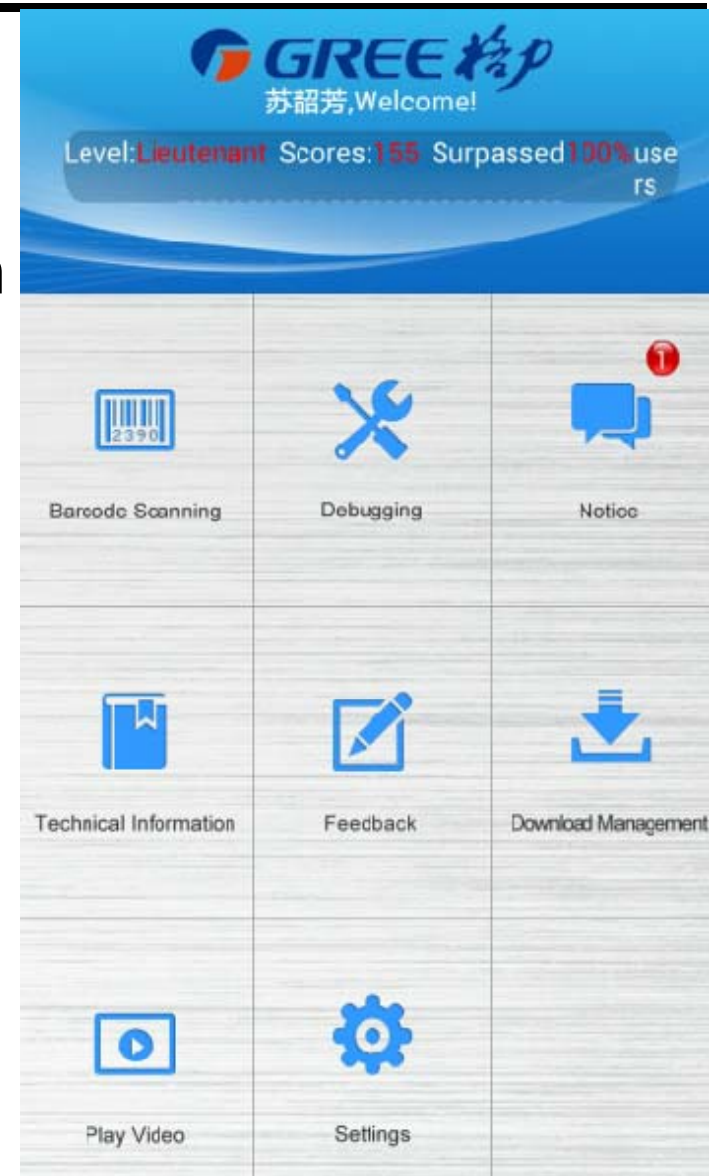
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1. Brief Introduction
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Brief Introduction

- Function modules includes barcode scanning, technical data, debugging and maintenance, notice, data download, information feedback, etc.;
- Collect project information through barcode of the unit;
- Attain technical data for after-sales service;
- Feed back contact number and photos in order to check the detailed status of maintenance site and solve after-sales problems quickly.



Brief Introduction (download APP)



- QR code: You can scan the QR code of Gree Master APP through mobile browser or scanning APP.
- Or access the website to installation:<http://enaftersales.gree.com:7002/gree/download.jsp>



Function Introduction (account)

1. You shall register as a member first. The account is mobile number, without password;
2. When you use the registered mobile number to log in Gree Master APP in a mobile, this mobile number will be bound with the APP.



Entry page



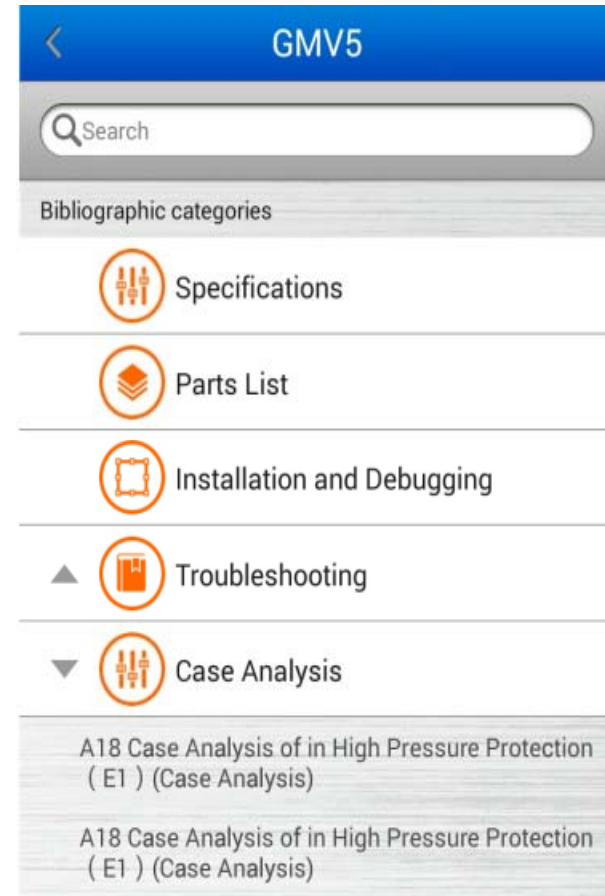
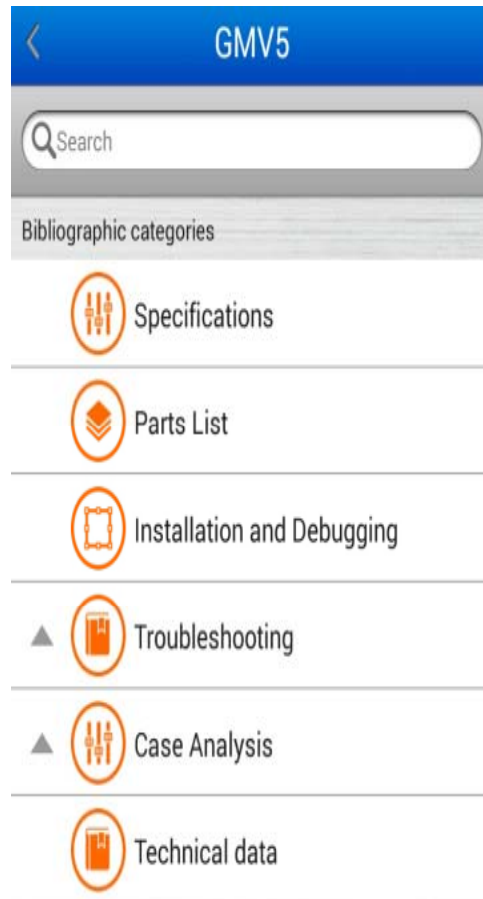
Start page, for displaying promotional pictures and text



Home page

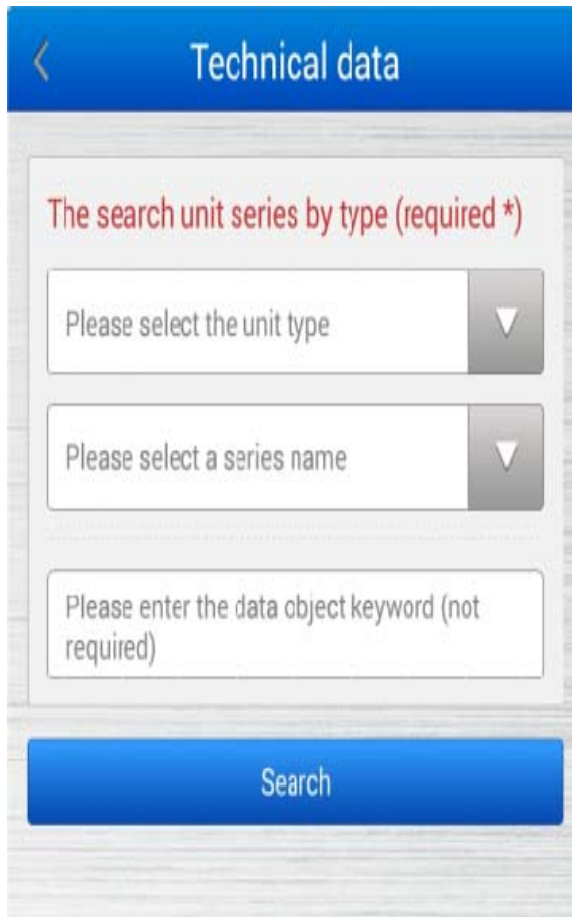
Function Introduction (Debugging)

1. Scan the barcode and the related data will be linked;
2. The data is in independent pages, convenient for being downloaded, searched and read.



Function Introduction(technical data)

1. You can link to the data through key words such as unit type, series and model;
2. Technical data such service manual is available.



Technical data

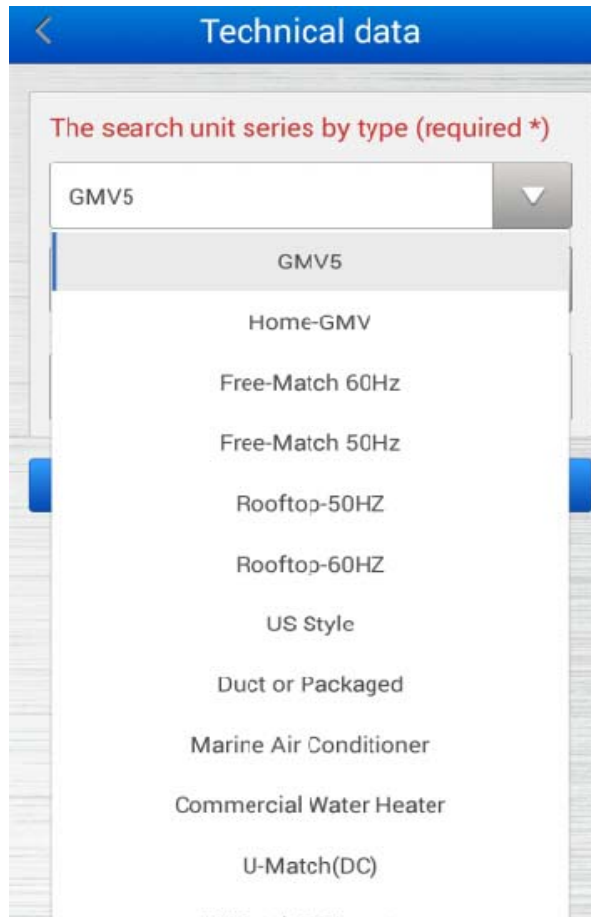
The search unit series by type (required *)

Please select the unit type

Please select a series name

Please enter the data object keyword (not required)

Search



Technical data

The search unit series by type (required *)

GMV5

GMV5

Home-GMV

Free-Match 60Hz

Free-Match 50Hz

Rooftop-50HZ

Rooftop-60HZ

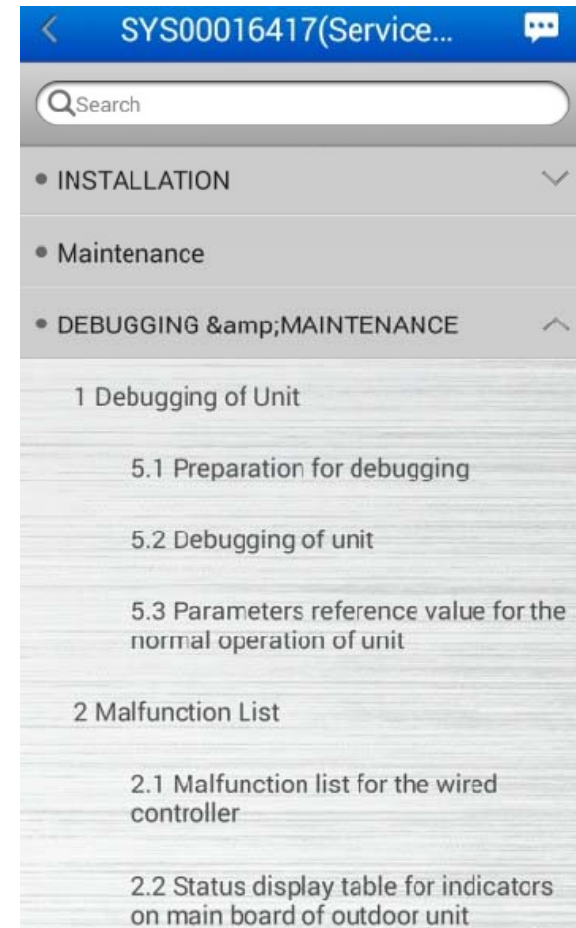
US Style

Duct or Packaged

Marine Air Conditioner

Commercial Water Heater

U-Match(DC)



SYS00016417(Service...)

Search

- INSTALLATION
- Maintenance
- DEBUGGING & MAINTENANCE

1 Debugging of Unit

- 5.1 Preparation for debugging
- 5.2 Debugging of unit
- 5.3 Parameters reference value for the normal operation of unit

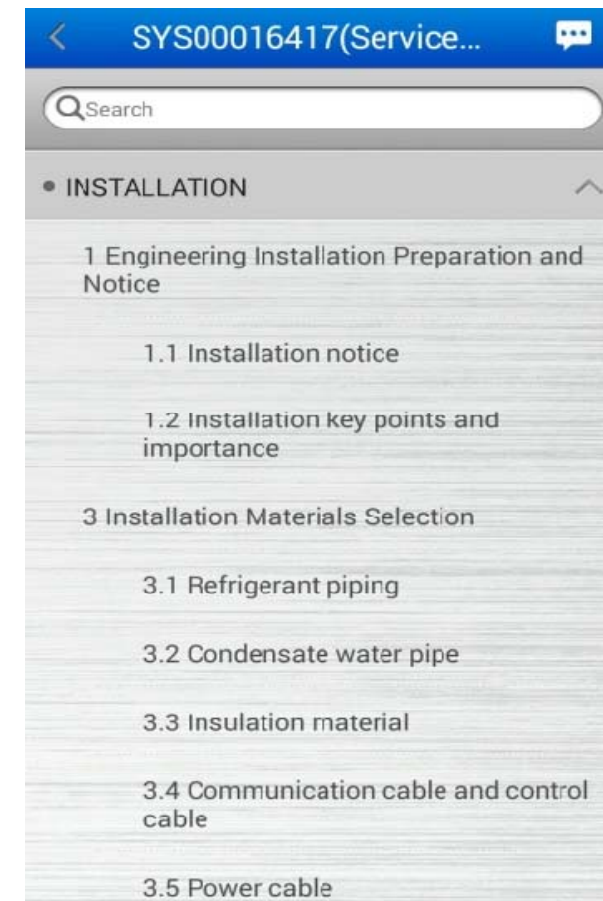
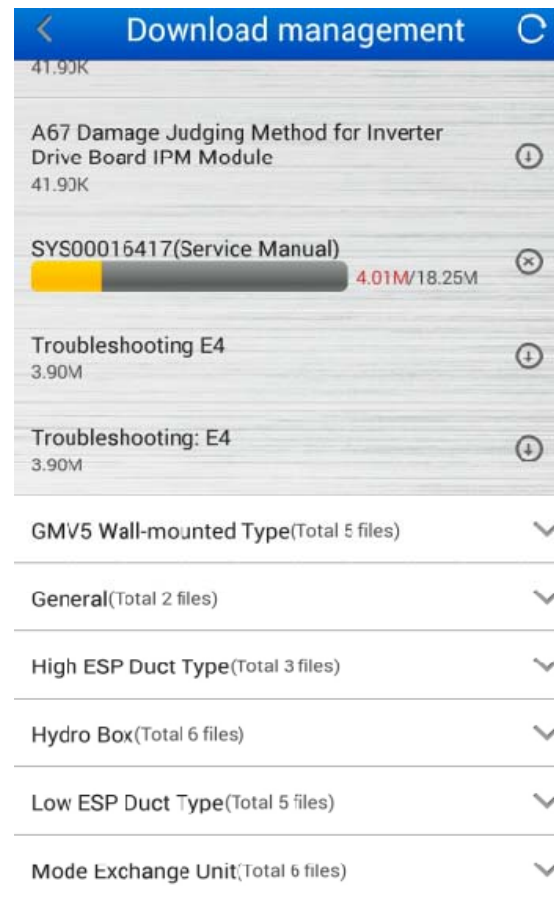
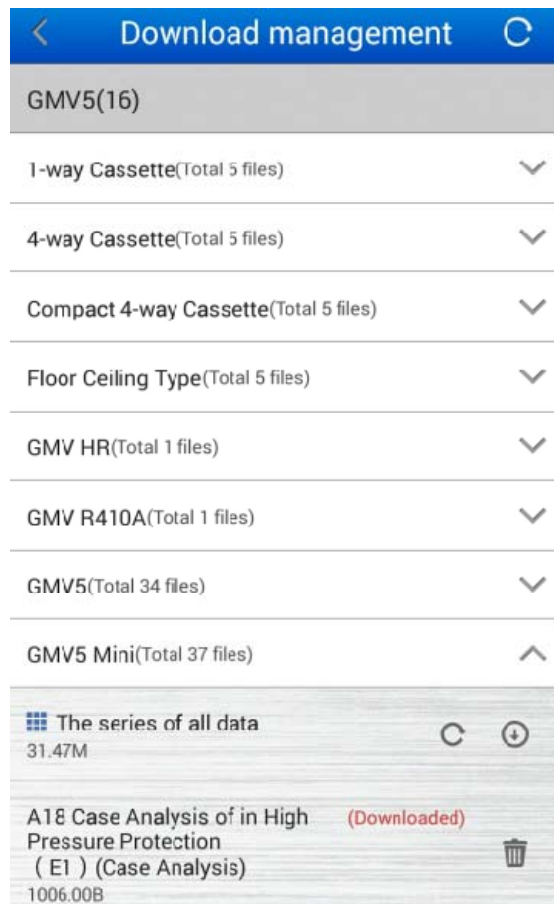
2 Malfunction List

- 2.1 Malfunction list for the wired controller
- 2.2 Status display table for indicators on main board of outdoor unit

Function Introduction(download management)

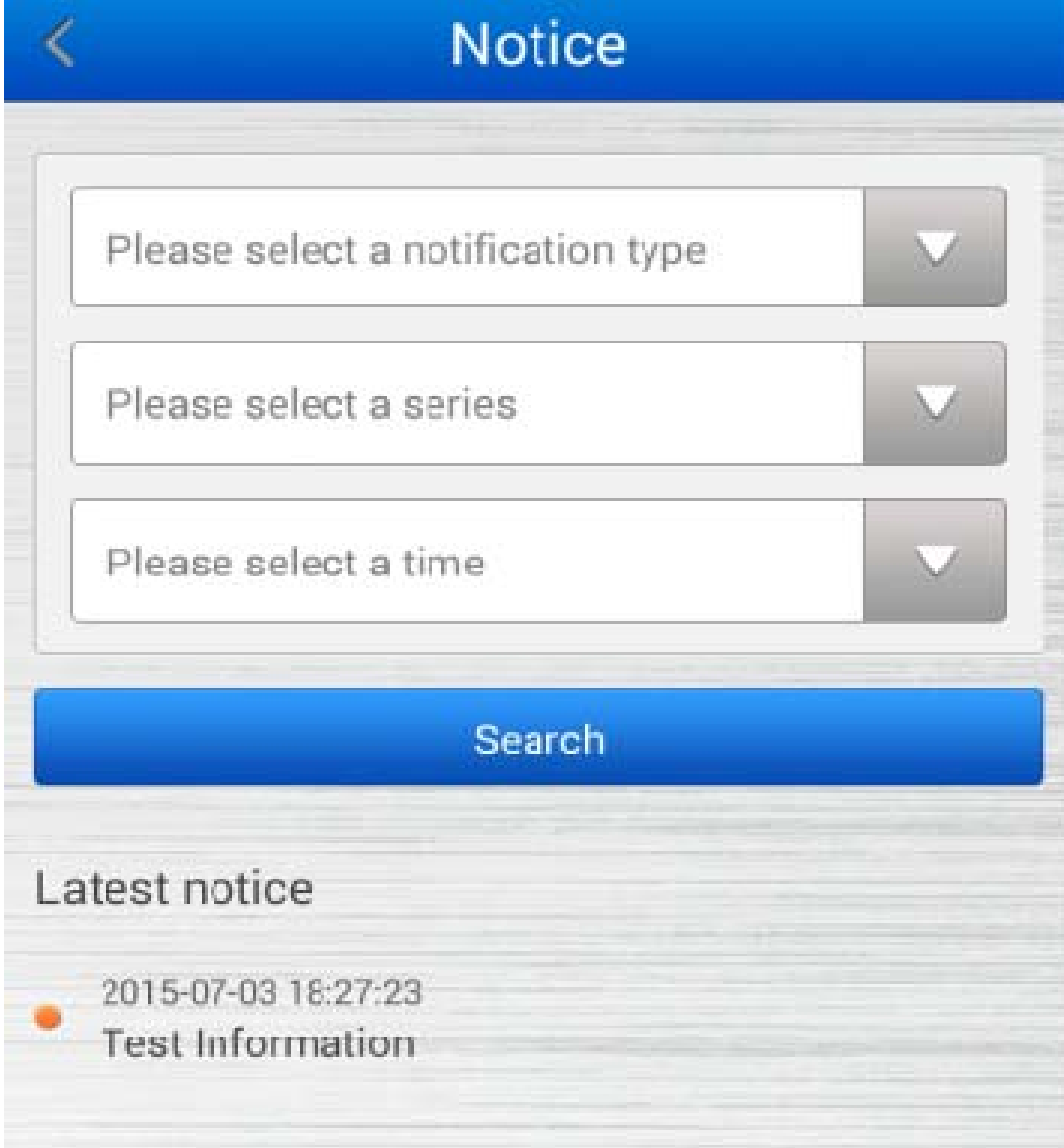


1. The data can be downloaded in package;
2. If the data hasn't been loaded, indication for download will be displayed during reading (document size will be indicated during loading).



Function Introduction(interactivity: notices)

1. Technical notices, management notices and software notices will be available;
2. Text, tables, pictures, hyperlink and flash, etc. are supported;
3. Remind user to read the data by push approach.



The screenshot shows a mobile application interface with a blue header bar containing a back arrow and the title "Notice". Below the header, there are three white input fields with grey borders and dropdown arrows on the right. The first field contains the text "Please select a notification type", the second "Please select a series", and the third "Please select a time". Below these fields is a large blue button with the text "Search". At the bottom of the screen, there is a section titled "Latest notice" which displays a timestamp "2015-07-03 18:27:23" and the text "Test Information" next to a small orange dot.

Function Introduction(interactivity: feedback)



1. Problems and suggestions about Gree products and advantages of competitive products can be fed back;
2. Text, pictures etc. are supported
(videos will available later).

The end

A screenshot of a mobile application interface for providing feedback. The title bar is blue with a back arrow on the left and a folder icon on the right, with the text "Fill feedback". Below the title bar, a grey banner says "Thanks for your feedback!". The form has several sections: "Select the unit series" with a dropdown menu showing "Please select a series"; "Subject: Question and suggestion and strong point..." with a text input field "Enter up to 20 words"; "Content" with a larger text input field "Enter up to 200 words"; a note "(Matters for this APP, please fill in Settings - Feedback)"; "Photos Upload (6 pieces at most)" with a large grey button containing a white plus sign; and a blue "Submit" button at the bottom.